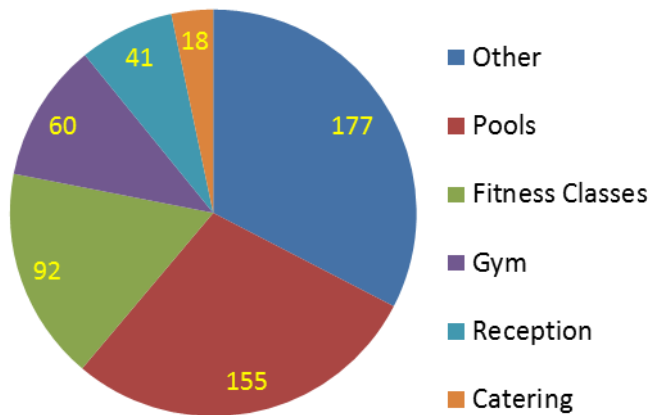


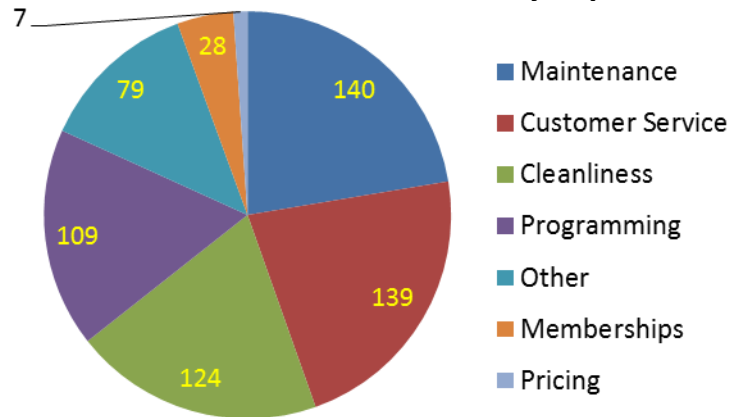
Customer Comments: Apr 16 – Mar 17

	Complaint		Compliment		Suggestion		Total
The Triangle	178	72.1%	34	13.8%	35	14.1%	247
The Dolphin	127	48.8%	77	29.6%	56	21.6%	260
Kings Centre	16	45.7%	7	20.0%	12	34.3%	35
Total	321	55.5%	118	21.1%	103	23.4%	542

Breakdown by Activity



Breakdown by Experience



1 Cleaning comment for every 14,061 visits

1 Complaint for every 5,432 visits